



ZKL GROUP

POLICY OF QUALITY, PRODUCT SAFETY, ENVIRONMENT AND WORK SAFETY OF THE ZKL GROUP

Brno, 1.4.2021

In accordance with the strategy of the ZKL Group and the requirements of the ISO 9001, ISO 14001, ISO 45001 and ISO/TS 22163 standards, the top management has adopted a policy of quality, product safety, environment and occupational safety.

To fulfil this policy, the companies of the ZKL Group have committed themselves to implement the following rules and principles:

1. FOCUS ON THE CUSTOMER AND OTHER INTERESTED PARTIES

- ✓ To plan, provide for and use resources to meet the requirements, needs and expectations of customers and other interested parties in the areas of quality, product safety, environment and occupational safety.
- ✓ To achieve stable quality, functional safety, operational reliability and environmental friendliness of products.
- ✓ To monitor and evaluate the level of customer satisfaction with products and services provided.
- ✓ To fulfil legislative obligations and customer requirements.
- ✓ To inform customers and relevant interested parties about the system of environmental management and health and safety management in the ZKL Group.
- ✓ In cooperation with suppliers, to develop and constantly improve the delivered products and services.
- ✓ To involve key suppliers in the process of continuous improvement.
- ✓ To initiate the application of environmental management principles by suppliers.

2. LEADERSHIP AND EMPLOYEE INVOLVEMENT

- ✓ To develop the professional competence of employees and motivate them to use their knowledge, abilities and skills to ensure the quality, safety and reliability of produced products and services and to continuously improve the established processes.
- ✓ To improve the work and social environment, to reduce environmental impacts and health and safety risks, and to prevent injuries and damage to health.
- ✓ To fulfil the policy, to set SMART goals and to meet target values at all levels of the company.
- ✓ Through managers and their personal examples, to lead all employees to common goals, teamwork, to increase their awareness, ability and knowledge, and to support their ideas for improvement.
- ✓ To work responsibly and flawlessly with consistent self-control of the results of one's own work.

3. PROCESS APPROACH TO MANAGEMENT

- ✓ To implement and apply an effective and efficient system of quality, environment and occupational safety through process management with consideration and risk minimization.
- ✓ To determine the policy and goals of all systems in accordance with the strategic intentions of the ZKL Group
- ✓ To apply the policy at all levels of the ZKL Group, to specify and evaluate it annually on the basis of setting SMART goals.
- ✓ To support the introduction of the best possible technologies that will lead to improved process performance, increased customer satisfaction and reduced risks of environmental and occupational safety impacts.

4. DECISION-MAKING BASED ON FACTS AND CONTINUOUS IMPROVEMENT

- ✓ To monitor, measure and analyse qualitative parameters and features of products and performance parameters of the ZKL Group processes. To use the results to set specific goals and measures to ensure continuous improvement of the established quality, environmental and occupational safety systems.
- ✓ The quality of the products is based on the awareness of the importance of quality work performed by each employee in the sense of the principle of - "Zero defects".
- ✓ To prevent the possibility of emergencies or accidents, the consequences of which could have a negative impact on the environment and the health of employees, by preventing and using relevant opportunities.
- ✓ To prioritize the use of materials and processes that contribute to minimizing, eliminating or mitigating the negative impacts on the environment and the work environment.

Tomáš Popěk
Manažer kvality a EMS koncernu

Ing. Jiří Prášil, CSc.
Generální ředitel